

# Regional Transfer Center

## Guidelines for transfers and admissions

### John Muir Health Regional Transfer Center responsibilities

Coordinates patient transfers to John Muir Health hospitals from hospitals throughout Northern California

### How to transfer a patient

1. ED physician calls the John Muir Health Regional Transfer Center at **(925) 947-4488**
2. The Transfer Coordinator, a Registered Nurse, helps to identify the appropriate John Muir Health location and physician specialty
  - Facilitates physician-to-physician communication
  - Ensures medical information is transferred to the new location
3. If required, the Transfer Center may also help to arrange patient transportation

### The John Muir Health Regional Transfer Center Advantage

- ✓ John Muir Health Walnut Creek Medical Center, a Level II Trauma Center, has served as Contra Costa County's only trauma center since 1986
- ✓ John Muir Health Concord Medical Center offers comprehensive cardiac services and procedures using state-of-the-art equipment
- ✓ On-call physicians across 41 specialties
- ✓ Neonatal Intensive Care Unit (NICU) available
- ✓ Contra Costa County's only Pediatric Intensive Care Unit (PICU)

### Higher level care for the following specialties and more

Cardiovascular  
Orthopedics  
Trauma

Neurosciences  
Pediatrics  
Hyperbaric

Plastics/re-implantation  
Rehabilitation  
Gastroenterology

