

Refer to Care Coordination & Resource Services

Steps to refer to the Care Coordination and Resources Services (CCARS) and where to find that order in Chart Review.

Add Order

1. From the **Visit Taskbar** search “ccars”
2. Select the **Amb Consult to Care Coordination and resources (CCARS) [REF539]** consult order

Name	Type	Pr Code	Resulting Agencies
Amb Consult to Care Coordination and resources (CCARS) (aka CCARS)	Consult	REF539	

3. In the Order Composer, first indicate the **Resources** needed – RN, Social Worker, and/or Navigator Resources by select the Yes or No buttons.
 - a. If **Yes**, complete the additional question asking for the reason for referral. Select the check boxes for all that apply.
 - b. If **No**, disregard the additional questions regarding reason for referral.

Class: Internal

Referral:

RN Yes No
RN's reason for referral ☐ Chronic Disease Management ☐ Medication Issues ☐ Multiple Hospitalizations ☐ New Diagnosis
☐ Other (see comments)

Social Worker Yes No
Social worker's reason for referral ☐ Decline in Ability to Care for Self ☐ Long Term Planning ☐ Cognitive Decline ☐ Elder abuse/neglect
☐ Inappropriate/Dangerous Living Situation ☐ Other (see comments)

Navigator Resources Yes No
Navigator Resources' reason for referral ☐ Transportation ☐ Need for Caregiver ☐ Food Insecurity ☐ Counseling ☐ Placement
☐ JMH Navigation ☐ Other (see comments)

Referral Reason:

Scheduling Instructions: + Add Scheduling Instructions

Additional Order Details

Next Required Accept Cancel

- c. If the **reason for referral** is *Other (see comments)*, add a comment in the free text field for that resource

Referral:
RN

Yes No **Comments**

RN's reason for referral ☐ Chronic Disease Management ☐ Medication Issues ☐ Multiple Hospitalizations ☐ New Diagnosis
☒ **Other (see comments)**

4. Once you complete the order details, **Associate** the order with diagnoses and **Sign** the order.

Chart Review

This order is not a “true” referral but a consult order which does not require authorization. The order will not live on the Referrals tab in Chart Review but on the Other Orders tab.

- To view the order in **Chart Review**, open the **Other Orders** tab

Chart Review

Communications **AMB Orders** Quality Notes Pathways/CDS Disease Management

Encounters Meds Labs Imaging Procedures Cardio Prox **Other Orders** Episodes Letters Notes Referrals Media Misc Reports LDAs Consents Microbiology

Preview Refresh Route Order Again OnBase Patient Window

Filters

Date	Description	Status	Provider	CSN
Today	Amb Consult to Care Coordination and resources (CCARS)	Active - Future	Hicks, Lawren, MD	202
Recent	12/17/2024 AFLURIA TRIV INFLUENZA VACCINE 6 MOS + MDV 0.5 ...	Discontinued	Threewitt, Tanya, MD	202
11/12/2024 FLUZONE HIGH DOSE TRIV INFLUENZA VACCINE 65 ...	Discontinued	Hicks, Lawren, MD	202	
11/12/2024 SPIKEVAX (MODERNA) COVID VACCINE 12 YRS & OL...	Completed	Hicks, Lawren, MD	202	
6 Months Ago	10/23/2024 ROTAVIRUS (ROTARIX) VACCINE, 6WKS TO 24WKS 1...	Discontinued	Hicks, Lawren, MD	202
10/22/2024 MENINGOCOCCAL (MENVEO - 1 VIAL) A.C.Y.W-135 DI...	Discontinued	Hicks, Lawren, MD	202	
10/22/2024 MENINGOCOCCAL (MENVEO - 2 VIAL) A.C.Y.W-135 DI...	Discontinued	Hicks, Lawren, MD	202	
10/22/2024 MMR and varicella combined vaccine subcutaneous	Discontinued	Hicks, Lawren, MD	202	
10/22/2024 MMR vaccine subcutaneous	Completed	Hicks, Lawren, MD	202	
10/22/2024 MMR vaccine subcutaneous	Discontinued	Hicks, Lawren, MD	202	
10/22/2024 HERPES ZOSTER (SHINGRIX) VACCINE, 50 YRS & OL...	Discontinued	Hicks, Lawren, MD	202	
09/13/2024 AMB Referral to Oncology Dietitian	Active - Future	Svahn, Tiffany, MD	202	
09/13/2024 AMB Referral to Oncology Dietitian	Active - Future	Svahn, Tiffany, MD	202	
1 Year Ago	03/08/2024 Amb referral to Research	Expired	Threewitt, Tanya, MD	202
01/23/2024 AMB Referral to Radiation Oncology Social Worker	Expired	McGuinness, Grace, ...	202	
01/23/2024 AMB Referral to Radiation Oncology Dietitian	Expired	McGuinness, Grace, ...	202	
12/20/2023 AMB Referral to Radiation Oncology Social Worker	Expired	McGuinness, Grace, ...	202	

Amb Consult to Care Coordination and resources (CCARS) (Order 20000822528)

Date: 4/24/2025 Department: Primary Care Services - Walnut Creek Ordering/Authorizing: Hicks, Lawren, MD

Order Information

Order Date/Time	Release Date/Time	Start Date/Time	End Date/Time
04/24/25 03:54 PM	None	4/24/2025	None

Order Details

Frequency	Duration	Priority	Order Class
None	None	Routine	Normal

Future Order Information

Expires 4/24/2026

Associated Diagnoses

Voodoo death - Primary

Amb Consult to Care Coordination and resources (CCARS): Patient Communication

☒ Not Released ☒ Not seen

Order Questions

Question	Answer
RN	Yes
RN's reason for referral	Chronic Disease Management
Medication Issues	Medication Issues
Social Worker	No
Navigator Resources	No

- Additionally you can search for the order in the Search bar. Enter “ccars” in the Search field and press Enter.

OPCWC FM 120A - TST Nov2024 NonPrd - PHYSICIAN F.

Patient Lookup PT Station Encounter Orders Only My Reports Telephone Call

Ambtest, Karly

KA

Karly Ambtest
Female, 26 y.o., 1/20/1999
Pronouns: she/her/hers
MRN: 24065774
Language: English
Code: Not on file (has ACP docs)
Language: English
Preferred Name: Kiki

Infection: None
Isolation: None

Threewitt, Tanya, MD
PCP - General

Search results for "ccars"

ccars

Care Everywhere

Additional results might be available if the patient has unretrieved Care Everywhere documents. You can find more outside information in the [Care Everywhere Outside Records](#) activity.

Don't Show This Again

Active

- Amb Consult to Care Coordination and resources (CCARS)
- Normal, Case Management